



## Terms and Conditions

1. The Guest who makes a booking, together accepts the Terms and Conditions, which are the integral part of agreement concerning the rental of an Apartment or a room.
2. A booking demands a down payment, which is 40% of the total of the rental. The amount of the down payment should be paid within 3 days from when the booking is made. The lack of the down payment will result in the cancellation of the booking. The down payment is non-returnable in the case of the cancellation of the booking. The booking will lose its validity in the case of the Guests' absence on the appointed day of the arrival up to 11: 30 p.m.
3. The hotel day lasts from 5 p.m. of the 1<sup>st</sup> day of your stay, to 11 a.m. on the last day of your stay.
4. The payment for a rental, reduced by the down payment, should be paid on the day of arrival, during the checking in.
5. The Guest is obliged to pay the full charge of the rental, even if the arrival or stay is shortened or postponed due to the reasons independent from the Hirer (transport problems, personal reasons etc), and in the case of accommodation of a smaller number of the people than it was set during the booking.
6. A number of people staying in a Apartment/room is restricted to the number set during the booking. If the number of people is larger than set in the booking, the Hirer may demand extra charge. The change of the number of the people can be made by prior contact with the Hirer.
7. A baby (not older than 4 years old, per two adults) sleeping in the bed with the adults or in a own bed, without the Apartments' bedclothes, has a free stay in the Apartments.
8. The Guest is obliged to respect the rules of a good neighborhood, and to respect quiet hours (from 11 p.m. to 7 a.m.)
9. There is a smoking ban in the whole building. There is a place for smokers outside. In the case of breaking the ban, the Hirer has a right to terminate a lease agreement and a accommodation without return of the charge of the stay.
10. The Guest is obliged to use the property of Apartments in accordance with its intended use, to keep clean and tidy and leave the property in the appropriate condition before leaving.
11. The Guest should inform the Hirer about existing faults, and those made during the stay. The charge for faults caused by the Guest or a pet being under the Guest's supervision a adequate compensation will be demanded.
12. The Guest is obliged to clean up after pets.
13. The Guests declares that she/he has a civil liability insurance and is responsible for caused damages.
14. In the cases that are unregulated by the Terms and Conditions, the laws of the Civil Code are in use.

